



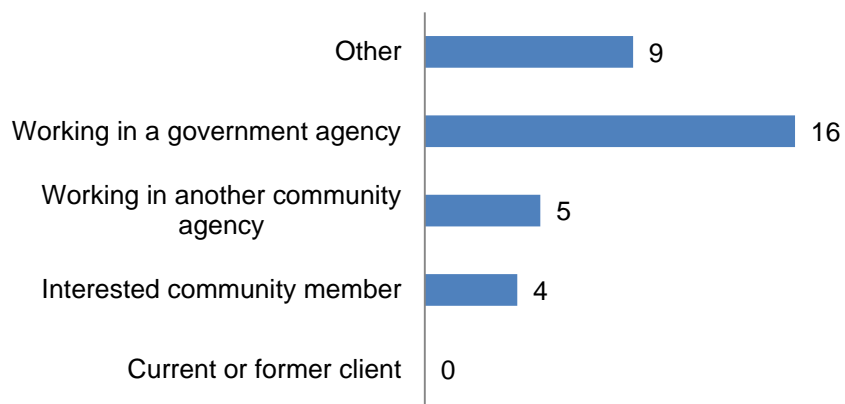
# Community Forum 9 November 2016 Summary of Feedback

**33 surveys  
completed.**

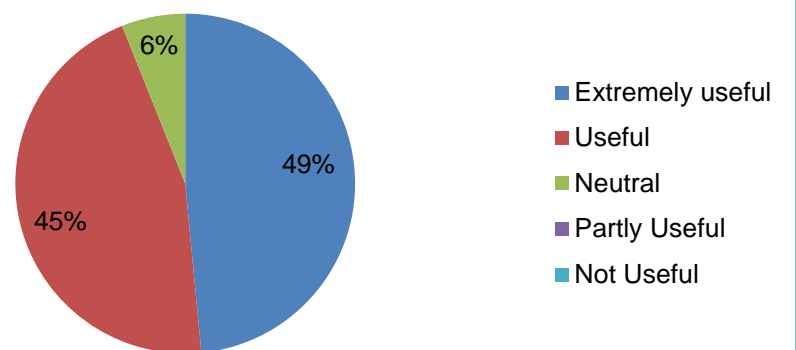
**56** Attendees  
who signed in

**This is the first Community Forum held by FamilyCare; a commitment made in the 2016-2019 Strategic Plan.**

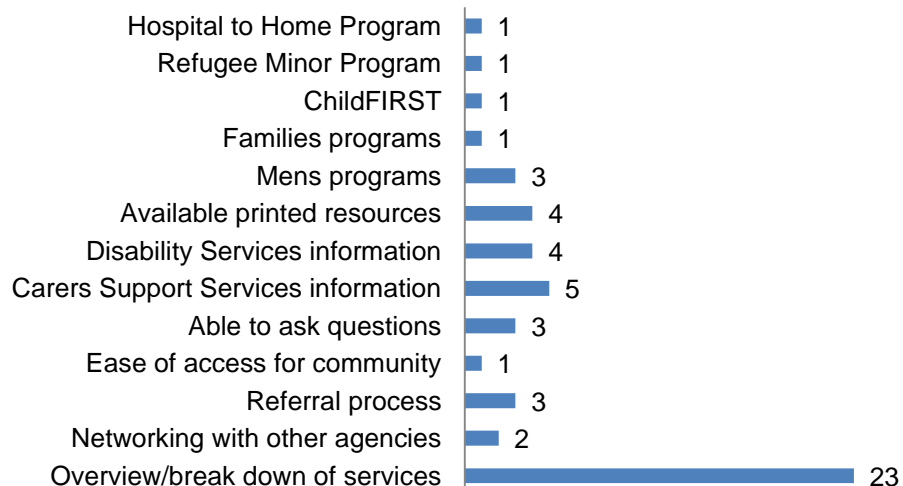
## What category best describes you?



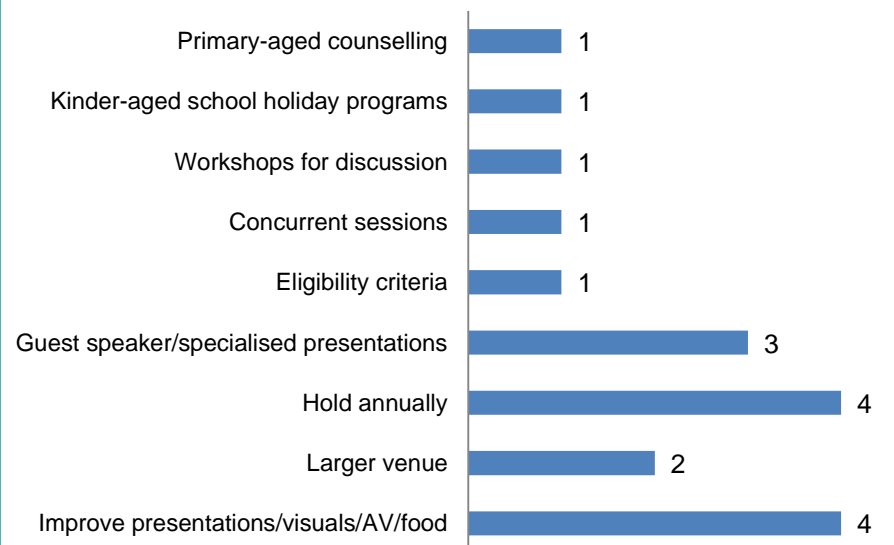
## How valuable was today's forum?



## What did you find most interesting?



## Suggestions for improvement



# From the floor...

	Questions	Comments
<b>Carer Support Services</b>		
	How is respite provided?	Have used the program over many years and the support has been terrific.
	Can you provide support where the care recipient needs services elsewhere?	...we are avoiding My Aged Care.
	How many carers on your books and for how long?	
	How long does it take to make contact and provide follow-up?	
<b>Disability Support Services</b>		
	How many kids in after school activities?	
<b>Child FIRST</b>		
	Is the Child FIRST number a general intake for all of FamilyCare's services?	...a client had fed back that covering developmental stages in Real Men Make Great Dads was really
	How do Family services work with families and for how long?	Some amazing success with Cradle to Kinder clients.
	If you review cases every twelve weeks how do you make judgments about whether and how to exit?	
	Do you have a wait list?	
	How do holding processes work?	
	What happens if PASD cannot deliver an 'outcome' to satisfy Child Protection concerns within three months?	
	If we have concerns about a family we are working with, should we call FamilyCare?	
	How do one-on-one referrals for men's services? And is there a wait list?	
	Does FamilyCare still do men's behaviour change?	
	How many Refugee Minor clients?	
	Is there still a parent child drop in?	

## Comments

Great to hear the different services offered  
Childcare worker

Do again next year – very positive.  
 Maybe a workshop session to discuss and consider what's presented.  
Other

I volunteer at a local charity and the amount of programs available to our clients is wonderful; I have collected all the brochures.  
Student, Diploma of Community Services

Learning more about programs offered at FamilyCare and meeting people from various agencies.  
Government agency and board member

Possibility of including kinder-aged children in school holiday programs  
Government agency

Bigger venue if possible.  
 Otherwise good.  
Other